Samuel Thapa

Date of birth: 04/02/1989 | **Nationality:** Nepalese | **Gender:** Male | **Phone number:**

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Address: Saniya, Alain, Abu Dhabi, United Arab Emirates (Home)

ABOUT ME

Seeking for an opportunity to explore myself in a reputed organization where I can utilize my professional as well as technical skills to improve customer satisfaction for the benefit of the organization.

WORK EXPERIENCE

09/10/2020 - CURRENT Abudhabi, United Arab Emirates

IT SYSTEM CONFIGURATOR REMAL MALL CCTV INFRASTRUCTURE / LAB ENVIRONMENT (VMWARE ESXI, EVE-NG AND PACKET TRACER)

- Joined hand with progress Eng. Mohamed Salih 0526395003 to create blue print of routing and switching using packet tracer.
- Successfully configuring Axis IP Cameras and connect to Milestone Xprotect recording servers.(Remal mall Infrastructure).
- Successfully configure thermal camera and connect to G42 smart care Box.(Remal mall Infrastructure).
- Successfully configure brocade/cisco layer 2 switches with lag, vlan, tagging and untagging. (Remal mall Infrastructure).
- Successfully configure brocade/cisco layer 3 or router switches with virtual interface, assigning IP address and advertise routing to concern department. (Remal mall Infrastructure).
- Successfully installed printer in different network then client machine and configure it to work in 2 different network.(Remal mall Infrastructure).
- Terminate Ethernet cable, both cross-over and straight cable.
- Configure HSRP, VRRP and spanning tree to maintain equal use of resource or so called load balancing.(Lab Environment)
- Configure primary domain control server, add additional domain control and join work station to domain control. (Lab Environment).
- configure DHCP server with different scopes along with failover server. (Lab Environment).
- configure raid 5 and share disk as iSCSI target to initiator.(Lab Environment).
- Assemble the computer hardware from the scratch.
- Install the operating system and make sure it is up and running smoothly.
- Install Microsoft office 365 and configure it.(used microsoft free developer account)
- Configure windows server and join the client to the domain (Lab Environment).
- Install VMware ESXI, vCenter and configure it and make it up and running.(Lab Environment).
- Configure high availability without and with VMware Cluster. (Lab Environment).
- Configure fault tolerance and enable DRS.(Lab Environment).
- Installing and configuring different operating system and manage through vCenter.(Lab Environment).
- Converting physical to virtual machine using VMware converter.(Lab Environment).
- Exporting and importing OVF.(Lab Environment).
- Creating and mounting LVM, NFS and samba using Redhat and centos.(Lab Environment).
- Configure firewall of Redhat and Centos (Firewalld).(Lab Environment).
- Managing User, Groups, assigning file permissions in Redhat and Centos.(Lab Environment).
- Transfer file using SCP, FTP and also using compress and uncompressing using tar and gzip.(Lab Environment).

27/01/2015 - CURRENT Alain, Abudhabi, United Arab Emirates

CCTV OPERATOR SPARK SECURITY SERVICES

- Monitor security cameras, on multiple cameras and screen and report illicit activities revealed by cameras/CCTV.
- Monitor the temperature of each visitor passing through thermal camera installed in each entrance and recheck to customer having temperature more then 38 degree Celsius and above.

- Report suspicious vehicle, packages & person on the interior and exterior perimeter of client properties.
- Provide witness statements & copies of surveillance footage of evidence to authorities, if needed.
- Record all incidents in an appropriate logbook.
- · Assist with alert procedures, as directed by shift supervisor and operation supervisor.
- Report any loss, damage and destruction of client properties.
- Trouble shoot the trouble occurred in CCTV & fire panel system.
- Report fire alarm activated location & command on duty security to check the area.
- Coordinate with all service providers to solve issue related to client services, escalating to concern department.
- Maintain the customer flow report and report to supervisor.
- Provide status report of monitoring devices installed inside control room to site supervisor on monthly basis.
- prepare monthly reports, Joint Audit, Observation report and weekly report, and submit to supervisor for checking.
- Taking charge of site in absence of site supervisor and make sure the smooth flow of operation.

EDUCATION AND TRAINING

29/12/2008 - 29/12/2009 Nepal

10+2 Higher Secondary Education Board

Website https://www.neb.gov.np/ or http://www.neb.gov.np/

04/02/2015 - 12/02/2015 Abudhabi, United Arab Emirates

BASIC SECURITY TRAINING COURSE National Security Institute

Address Alain, Abudhabi, United Arab Emirates

28/09/2019 - 28/04/2020 India

CCNP Network kings

Address India, India | Website https://www.nwkings.com/

29/09/2019 - 13/04/2020 India

MCSA Network Kings

Address India | Website https://www.nwkings.com/

13/01/2021 - 15/06/2021 United States

VMWARE, VSPHERE, ESXI AND VCENTER ADMINISTRATOR Udemy

Address USA, United States | Website https://www.udemy.com/

07/07/2021 - 14/01/2022 United States

REDHAT ADMINISTRATION Udemy

Address USA, United States | Website https://www.udemy.com/

LANGUAGE SKILLS

Mother tongue(s): **NEPALI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1
HINDI	C2	C2	C1	C1	C1

DIGITAL SKILLS

Microsoft Office | Microsoft Excel | Microsoft Word | Zoom | Outlook | Google Drive